

HILO HAWAIIAN HOTEL

Aloha!



2023 FACT SHEET

HILO HAWAIIAN HOTEL | HAWAII ISLAND

Hilo Hawaiian Hotel rests in a gentle curve of Hilo Bay with postcard-perfect views of the tranquil, picturesque bay. It is perfectly positioned near the heart of historical and charming downtown Hilo and all of east Hawaii's exciting attractions such as the Volcanoes National Park, Iliamna Astronomy Center and many other must-see and do activities.

Guests can enjoy spacious guest rooms and one-bedroom suites with garden, ocean or stunning summit views of Mauna Kea, the majestic and sacred mountain that is crowned with snow in the winter season. Hilo Hawaiian Hotel is an iconic property and has been embedded in the community for many years and offers meeting and banquet facilities. Enjoy first-class steakhouse dining at WSW Steakhouse & Seafood, workout at the Fitness Center or lounge at the swimming pool and much, much more.



71 Banyan Drive
Hilo, Hawaii 96720
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www.castleresorts.com



HILO HAWAIIAN HOTEL

286 ROOMS | 8 FLOORS | 3 GUEST ELEVATORS

SERVICE

- Check-in: After 3 pm
- Check-out: 12 pm
- 24-hour front desk
- Bell service (6 am-9 pm)
- Wake-up service
- All major credit cards accepted
- TLA and FEMA approved

RESTAURANTS & LOUNGES

- WSW The Steakhouse
The Best Steakhouse & Seafood in Hilo
Breakfast Daily 6:30 am-10:00 am
Dinner Daily 5:00 pm-9:00 pm
- Café: Open Daily 6:30 am-11:00 am
Serving specialty coffees, espresso, cappuccino, and latte
- Wai'oli Lounge:
Open Daily from 4:30pm
Specialty cocktails and menu options available (appetizers, fresh island salads and sandwiches)
- Live entertainment varies (Call for current schedule)

RECREATION & ENTERTAINMENT

- Tennis courts nearby
- Walking trails and picnic areas at Queen Liliuokalani Garden and Moku'ola (Coconut Island)
- Water activities, including kayaking, surfing, snorkeling and scuba tours nearby

ROOM AMENITIES

- ADA compliant rooms
- Air conditioning
- Clock/radio
- Coffee maker, coffee & tea packet
- Flat-screen television
- Hair dryer
- Internet access
- In-room refrigerator
- Iron/Ironing board
- Lanai (most rooms)
- Non-smoking rooms available
- Phone & voicemail
- Shower/tub

HOTEL AMENITIES

- Ample parking
- WiFi in lobby & lounge
- Banyan Gallery (\$)
- Banyan Massage Hale (\$)
- Banyan Mini Mart (\$)
- Styling Salon (\$)
- Fitness Center (18 and older)
- Filtered Water Station
- Activity Desk (\$)
- High speed Internet kiosk in the lobby with printing (\$)
- Ice machines
- Laundry facility (\$)
- Safety deposit box (front desk)
- Soft drink machines & vending machines (\$)
- Sun deck
- Swimming pool

EVENT SERVICES

- Banquet & Catering services
- Moku'ola Function Room (5000 sq ft) with adjacent breezeway
- Mala Ikena Function Room (900 sq ft)
- Wedding Ceremony & Receptions
- Meetings, conferences, convention services
- Customized Menu options

GDS

- Galileo WV73586
- Sabre WV10995
- Amedeus WVITOHSH
- Pegasus WVCASHH
- Worldspan WVHILO

DISTANCE FROM

- Hilo International Airport - 3.5 mi
- Downton Hilo - 1.5 mi
- Volcanoes National Park - 29.0 mi
- Punalu'u Black Sand Beach - 57.4 mi
- Waikoloa Beach Resorts - 70.0 mi
- Kailua-Kona - 100 mi
- Kona Airport - 93.3 mi
- Mauna Kea Observatory - 45.1 mi
- Imiloa Astronomy Center - 3.9 mi
- Mokupapapa Discovery Center - 1.8 mi
- Lyman Museum - 1.9 mi
- University of Hawaii Hilo - 2.5 mi



GUEST ROOMS Category	Type of Bedding*	2023 Published Rates**	Guests	Max Pax	Area ft ²	Area ft ² Incl. Lanai
Standard	1K OR 2D	\$149-299	1-2	4	347	397
Superior	1K OR 2Q	\$159-309	1-2	4	376	N/A
Ocean View	1K OR 2Q	\$179-329	1-4	4	376	426
Junior Suite	1K	\$239-389	1-2	3	542	642
1 Bedroom Banyan View	2Q	\$319-469	1-4	5	606	706
1 Bedroom Ocean View	2Q	\$369-519	1-4	5	748	848

Type of Bedding: K=King Q=Queen, D=Double - Type of Bedding requests are subject to availability and determined upon arrival. Extra bedding charges apply and are subject to availability. **Rates vary by day, by season, and year-end pricing may apply. Blackout dates may also apply. Rates and Fees are subject to applicable taxes. Rates and taxes are subject to change without notice. Area footage is approximate and can vary per unit. Resort Fee is \$25 per day + tax (subject to change without notice) additional fees may also apply.

BOOK BY CATEGORY OR BY INDIVIDUAL UNIT | At [CastleResorts.com](https://www.CastleResorts.com) you can have your client choose the exact room they wish to stay in!

WORLDWIDE RESERVATIONS

For reservations, please contact our reservations office, your travel consultant, **book online at: www.castleresorts.com**, or **via email at: reservations@castleresorts.com**

Worldwide Direct: +1-808-545-3510
Toll-Free (U.S., Canada, & Saipan): +1-800-367-5004
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